





# Accent Course Manager DELEGATE USER GUIDE

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## **System URL:**

The Accent Course Manager System is accessible via the following link:

https://accent.hicom.co.uk/CourseManager/Live/NIR/Web/sys Pages/MainMenu/MainMenu.aspx

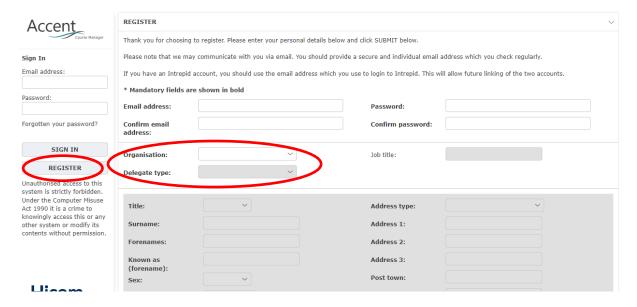
This replaced the Intrepid Course Manager System that was used prior to January 2023.

## **Existing Users**

If you were registered with Intrepid Course Manager, you will be able to log in to Accent Course Manager with your previous Intrepid logon – your previous bookings, evaluations and certificates will all be accessible.

## **New User Registration:**

- Click the "Register here" button and complete the personal details area before clicking on submit
- You should select "Northern Ireland" as the "Organisation" and pick the appropriate delegate type from the drop down list
- Ensure you have read and ticked the 'Terms & Conditions'

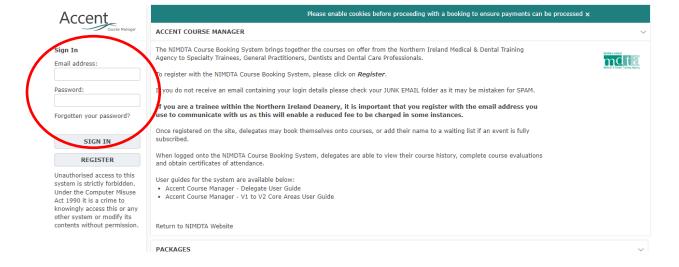


## **Logging in to your Account:**

The login page can be accessed via:

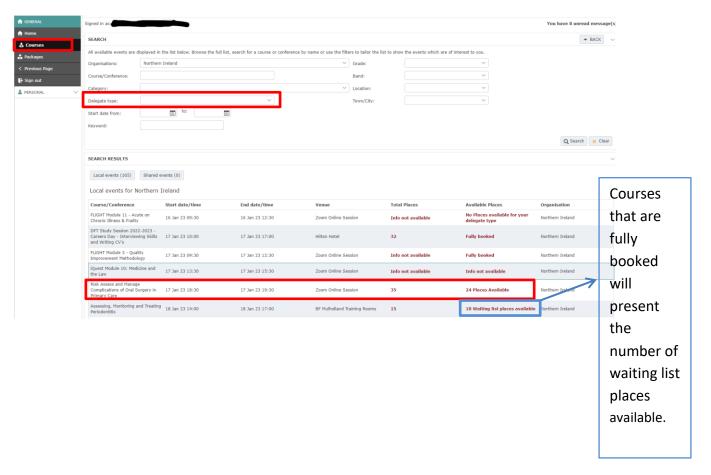
https://accent.hicom.co.uk/CourseManager/Live/NIR/Web/sys Pages/MainMenu/MainMenu.aspx

Use your email address and password that you used for registration.

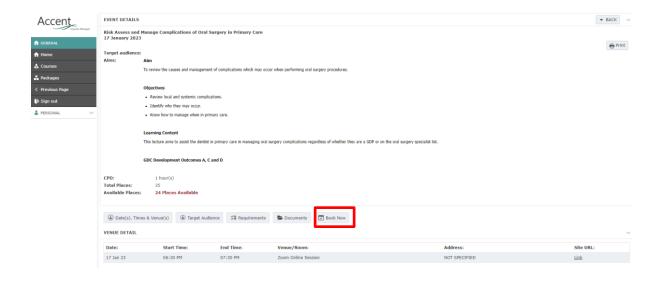


#### **How to View & Book Courses:**

- Click on the 'General' then 'Courses' tab on the left
- Use the search criteria to filter courses we recommend filtering by delegate type
- Courses appear in date order
- Click on the course for more information or to book

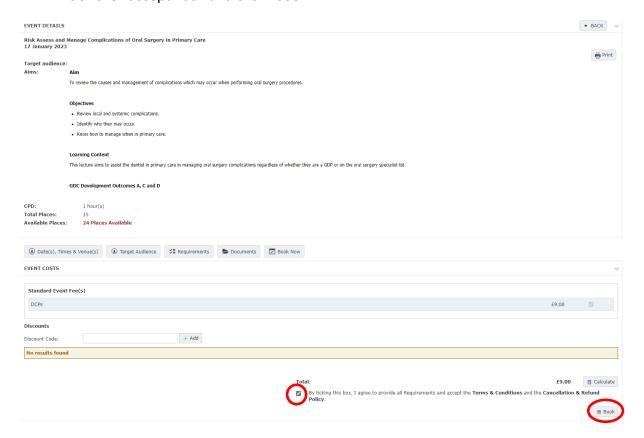


On the course page you can view the details and use the "book now" button to book.



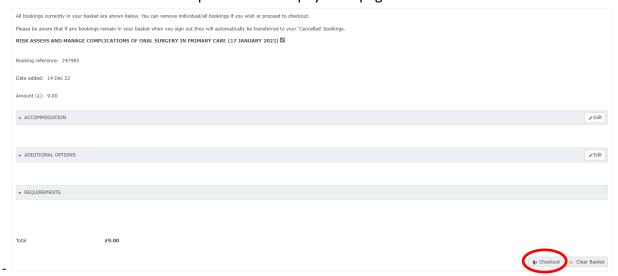
In order to book you must read and agree to the T&Cs.

- tick the "accept" box and click "book"



Any course you have booked will appear in your "basket"

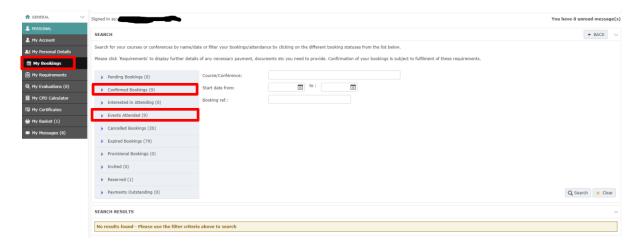
- Ensure all courses you wish to book are ticked
- Click on "checkout" to proceed to the payment page



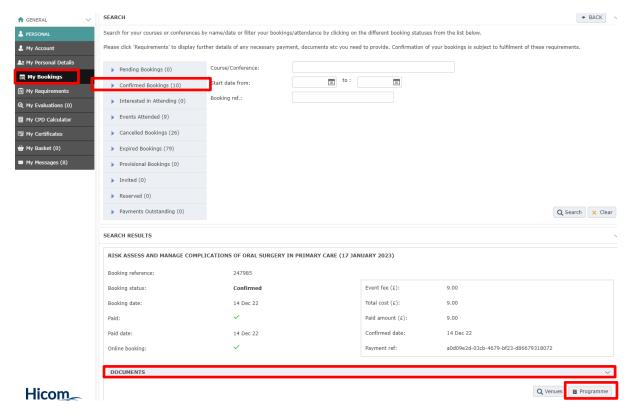
You will then be redirected to the payment page.

## **Viewing My Bookings:**

- You can view your courses in your "My Bookings" area in the 'Personal' tab
- Courses you have booked that are still to take place will appear in your "confirmed bookings"
- Courses you have attended will appear in your "events attended"



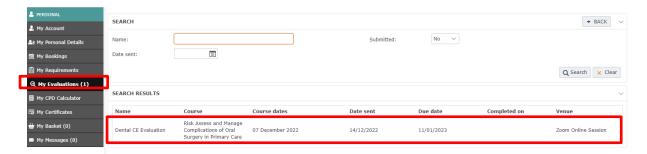
You can view your course details and download any programmes or course documents in your "confirmed bookings" area.



#### **Evaluations:**

Evaluations are found in your "My evaluations" area. Evaluation forms expire after 28 days. We therefore encourage all participants to fill these out as soon as they receive an email stating the evaluation is ready for completion. Certificates are only made available for the session once an evaluation is successfully completed.

Click on the evaluation to complete



Complete the evaluation & click "submit" at the bottom of the page.

Once you have submitted your evaluation your certificate will be made available in your "My Certificates" area.

## **Certificates:**

Certificates are found in the "My Certificates" area

To view individual certificates click on the button to the right of the course. This will open your Certificate in PDF format and enable you to save or print.

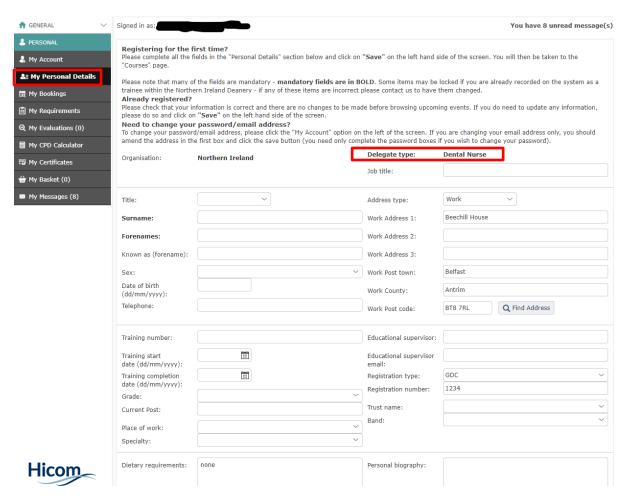


#### **Personal Details:**

Your personal details may change from time to time. We would encourage you to keep your email address, address and contact number as current as possible, as this is how we will communicate with you.

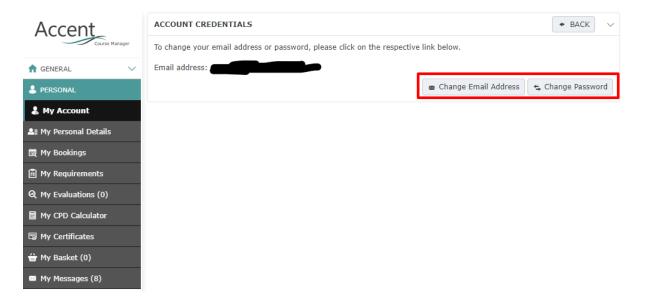
- To update your personal details click on your 'My Personal Details' section and amend as necessary.
- Click 'save' to save amended details

<u>Important information:</u> should you wish to amend your 'delegate type' please contact the relevant training team within NIMDTA.



## Amending your email address or password:

- Go to 'My Account'.
- Click on 'change email address' or 'change password'



## **Queries / Troubleshooting:**

If you have any queries regarding the course booking system please do not hesitate to contact NIMDTA on 028 9040 0000 or via email using the appropriate address from the list below:

**Dental CPD Courses -** <u>dentalcourses.nimdta@hscni.net</u>

**Dental Foundation Training Courses** – <u>dentalfoundation.nimdta@hscni.net</u>

Medical Foundation Programme Training Courses - genericskills.nimdta@hscni.net

General Practice CPD Courses - gpcpd.nimdta@hscni.net

General Practice Specialty Training Courses - GPSpecialtyTraining.nimdta@hscni.net

Hospital Courses - specialty.nimdta@hscni.net

**Trainer Courses -** recognised.trainers@hscni.net

iQuest Courses - iQuest.nimdta@hscni.net

**Support Issues -** systems.nimdta@hscni.net